**MINUTES OF THE MEETING OF THE PATIENT PARTICIPATION GROUP**

**Held on Monday 24th June 2019 at 4.00pm**

**At Woodstock Bower Surgery**

PRESENT: Bernadette Conway - Practice Business Manager

Patients, Brian Allott, Kay Bacon, Ivy & Ray Davies, Sue Davies, Kathy Hollyhead, Pat Michael, Val Wickson.

Apologies: None

All were pleased to welcome Pat back after her operation.

A considerable amount of time was taken up with the problem of accessing the Patient Access system.

Although the new system is now up and running (temporarily without appointments) there was confusion as to how to access it. With Bernie’s and Kay’s help we were all able to log in by the end of the meeting.

Under the new system the CCG have insisted that 25% of appointments must go on-line, this includes GPs, ANPs and Pharmacist. Nurses are not yet included.

Walk In Surgery - was in place on Tuesdays and Fridays and appears to be successful. Patients must book in between 8.30 and 9.30.

Extended Hours - With effect from 3rd July Wednesday surgery will operate from 7.00am to 8.00pm.

Networking – All the “Central North” surgeries have now signed up to the network and patients will be able to access appointments at these surgeries which are Greenside, Greasbrough, Broom Lane, Broom Valley & Woodstock Bower.

The network will include 1 pharmacist and 1 Social Subscriber. CCG have agreed 70% of funding for 5 years.

A member commented that some surgeries were offering fee condoms and asked whether this was to carried out here.

Dermatology -The surgery has a new microscope camera which can be used to take pictures of skin complaints for forwarding to a virtual site which can assess what, if any, follow up treatment is required.

The next meeting will be held on Monday 19th August at 4.00pm

The meeting closed at 5.50pm